



### **Terms & Conditions**

Last Updated 13/07/10

Any changes to these terms & conditions will be viewable on the DrumWise website.

Priority booking is given to students who have a regular weekly lesson. If a student regularly starts to miss or cancel lessons, they will lose their booking priority and the slot may be given to another student. DrumWise retain the right to change lesson times/days when necessary with notice to the student.

Lessons are to be paid for when they are booked (in advance). Please make sure you have the means to pay for a lesson when it is booked. If the next booked lesson is missed for an unsatisfactory reason, the advance payment for the booked lesson will be kept by DrumWise.

Cancellation with less than 48 hours notice will result in the full lesson fee being charged. If a lesson is to be cancelled by the student for any reason, it must be done so at least 24 hours before the lesson is due to take place. Any student who cancels a lesson once it has been booked will be charged a £5 cancellation fee (at the discretion of DrumWise).

If a student does not turn up in the first half of the booked session, then the entire lesson will be cancelled and the full fee will be charged. All lessons that are missed once booked, will be charged for.

In the case of adverse weather conditions, please give reasonable notice if you have to cancel your lesson. Late or unfair cancellations will be liable for the full lesson fee.

Lesson times and days are not always the same every week so please make sure you book your lesson and remember your time. It is the student's or the student's parent's responsibility to arrive on time to the booked lesson.

If a holiday is booked or a lesson is missed, it is up to the student or parent/guardian of the student to call and arrange the next week's lesson.

Students must arrive on time for lessons. No extra time will be given at the end of a lesson for any reason. Also, students must be picked up promptly after their lesson to minimise interfering with the next student's lesson. A late fee of £5 will be made on top of the lesson fee if the student is not collected on time. Regular lateness may mean that students lose their slot. Students are asked not to arrive too early for lessons as there are no waiting facilities at the studio. If a student arrives too early, they will be asked to come back at the scheduled lesson time.

If any careless damage (not normal wear and tear) to any of the equipment or studio is caused during the lesson, the student or student's parents/guardians are liable for any costs incurred.